

NOTICEBORED

Customer endorsement

“Your material has really brought a whole new level to our security awareness program. The information is very thorough. It really has taken the burden off of me to come up with new ‘stuff’ each month. Here’s a sampling:

- I have created an *Introduction to Security* class for our new hires, based on [Information Security 101](#), using the survey, puzzle etc. as handouts in addition to other material. It provides that first week information they need, introduces them to our IT Service Desk and Security departments, and makes them aware of the emphasis we place on security. Otherwise, they have to wait for the compliance training they would receive in about 4 months time and may not focus as intensely on security like this course does.
- The *Social Engineering* topic was a blast - we played it up big, and for now, our people question everything. I don’t think our Security Department has ever been so busy!
- The NoticeBored module on *Intellectual Property* was quite an eye-opener. It was something that we never thought about at a policy level. I went from nothing for the month to opening the eyes of management and Legal who now in the process of creating policies on software licensing and protecting our intellectual property. We are always talking to our users about the dangers of piracy, but the material you provided really helped shed light on the subject. The newsletter ended up being seven pages, including a process for users to request new software. Nice!
- Management as well as our reporting agencies who audit us have seen the NEW security awareness program (which as you probably already know is a regulatory requirement for the industry) and we get great comments from them all. You’re really making me look good. Even our Black Belts from Lean Six Sigma department are looking to link up with the program.
- I can’t say there isn’t anything that isn’t reviewed or used. The material is pulled from different areas and melded all together. Something for everyone. It also gives us a chance to review our policies and procedures and make sure they are current prior to releasing a new topic so I can refer to the policy in a newsletter. My direct management sighs when they see me with policy in hand, but at the same time are thrilled someone has taken the initiative for this. We also keep the material organized in notebooks, so if other departments are looking for ideas, we have a library readily available to them.

So, yes, the NoticeBored material is excellent. **One of the best investments I’ve made in my 15 years of IT Support.** We are keeping everyone happy.”

This was received from a happy NoticeBored subscriber. It has been lightly edited for anonymity because we care about our customers’ privacy and information security!